

Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

Received & Inspected

JUN 27 2014

June 26, 2014

FCC Mail Room

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Mr. Jeff Richter PSC - Wisconsin PO Box 7854 Madison, WI 53707

Re: WC Docket No. 10-90, 11-42 and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is a redacted version of Form 481 Annual Reporting Requirements and Certifications for Lakeland Communications Group LLC - Milltown, Study Area Code 330910. Lakeland Communications Group LLC - Milltown is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. A confidential "Trade Secret" filing of this information was also made under Docket 10-90, 11-42 and 14-58.

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerely,

Roxi Hacker

Regulatory Consultant

Enclosures:

Cc: John Klatt

No. of Copies rec'd OM List ABCDE

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OM8 Control July 2013	No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	330910		Received & Inspected
<015>	Study Area Name	MILLTOWN MUTUAL T	EL	mspecied
<020>	Program Year	2015		.HIM 2 2 2014
<030>	Contact Name: Person USAC should contact with questions about this data	Roxanne Hacker		JUN 2 7 2014
<035>	Contact Telephone Number: Number of the person identified in data line <030	3208486641 ext.		FCC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstatet	elcom.com	
				54.313 54,422 Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS			(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	1
<200>	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210>	The state of the s	no outages to report		✓
<300>	Unfulfilled Service Requests (voice) 0			VALUE
<310>	Detail on Attempts (voice)			Allilli
			(attoch des	criptive document)
<320>	Unfulfilled Service Requests (broadband)			1
	Date if an Attack of Council of C			
<330>	Detail on Attempts (broadband)		(attach de	scriptive document)
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad	dband)		()
<440>	Fixed 0.0			A CHARLE
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection	Rules Compliance	(check to indicate certification)	— — — —
	330910WI510Milltown.pdf		7	
<510>			(attached descriptive document)	1 1
<600>	Functionality in Emergency Situations		(check to indicate certification)	
	330910WI610Milltown.pdf	18		
			(attached descriptive document)	1 1
<610>			1	
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
	Operating Companies and Affiliates		(complete attached worksheet)	
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability		(if yes, complete attached worksheet) (check to indicate certification)	
			7	
<1010	.		(attach descriptive document)	AHHE

<1100	Terrestrial Backhaul (Y/N)?		(If not, check to indicate certification)	111111
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	I Dogumentstics III	(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional Including Rate-of-Return Carriers affiliated with F			470.173 07.18, 00.10, 00.10
<2000>			(check to indicate certification)	ann.
2005>	Rate of Return Carriers, Proceed to ROR Additions	I Documentation Wo	(complete attached worksheet)	
3000>	The state of the s	The state of the s	(check to indicate certification)	1 111111
<3005>			(complete attached worksheet)	

The Control of the Co	ervice Quality Improvement Reporting Ilection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330910	
<015>	Study Area Name	MILLTOWN MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O •	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	330910WIllOMilltown.pdf ompany is a	
	Please check these boxes below to confirm that the attached documents(s), on lir 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481	
Data Collection Form	OMB Control No	. 3060-0986/OM8 Control No. 3060-0819
	July 2013	

<010>	Study Area Code	330910
<015>	Study Area Name	MILLTOWN MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							м				

2.8000000000000000000000000000000000000	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330910	
<015>	Study Area Name	MILLTOWN MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

<703>

<a1></a1>	<92>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs></bs>	(c)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
				See a	tached worksheet			
	112		1907.				- 51	
							100	
			31-			7-1		

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	330910
<015>	Study Area Name	MILLTOWN MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

11>	a1>	42>	<61>	 	co	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
St	tate	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
				See attac	hed				
		- 15 - VI							

尼福马尔斯克	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		330910	
<015>	Study Area Name		MILLTOWN MUTUAL TEL	
<020>	Program Year		2015	
<030>	Contact Name - Person	USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address	- Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<810>	Reporting Carrier	Milltown Mutual Telephone Company		
<811>	Holding Company	Lakeland Communications, Inc.		
<812>	Operating Company	Lakeland Communications Group, LLC		

<813> G1>	<a2></a2>	ca3>
Affiliates	SAC	Doing Business As Company or Brand Designation
See atta	ched worksho	et
		19 19 19

5234752	bal Lands Reporting lection Form	4		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0 July 2013	819
<010>	Study Area Code		330910		
<015>	Study Area Name		MILLTOWN MUTUAL TEL		
<020>	Program Year		2015		
<030>	Contact Name - Person USAC should contact regarding this data		Roxanne Hacker		
<035>	Contact Telephone Number - Number of person identified in data line <	030>	3208486641 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	roxih@interstatetelcom.com		
<910>	The second secon		: Tribe ggeline Avenue WI 54893		
<920>	Tribal Government Engagement Obligation	330910W	I900Milltown.pdf Name of Attack	ed Document	
If your o	company serves Tribal lands, please select (Yes,No, NA) for each these boxes				

demons	strates coordination with the Tribal government pursuant to
§ 54.31	3(a)(9) includes:
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922>	Feasibility and sustainability planning;
<923>	Marketing services in a culturally sensitive manner;
<924>	Compliance with Rights of way processes
<925>	Compliance with Land Use permitting requirements
<926>	Compliance with Facilities Siting rules
<927>	Compliance with Environmental Review processes
<928>	Compliance with Cultural Preservation review processes
<929>	Compliance with Tribal Business and Licensing requirements.

to confirm the status described on the attached document(s), on line 920,

Contact Contact	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330910
<015>	Study Area Name	MILLTOWN MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		330910	
<015>	Study Area Name	2625-	MILLTOWN MUTUAL TEL	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Roxanne Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <	030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	roxib@interstatetelcom.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		330910WI1210Milltown.pdf	
<1220>	Link to Public Website HT	TP		Name of Attached Document
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		*	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	<u>/</u>		
<1223>	Additional charges for toll calls, and rates for each such plan.			

itudy Area Code Study Area Name Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Shows below to note compliance as a recipient of incremental Connect America Support as set forth in 47 CFR § 54.313(b),(c),(d),(e)			July 2013 ost support to offset access charge reductions	5, and Connect America Phase II
Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Doxes below to note compliance as a recipient of incremental Connect America Support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	MILLTOWN MUTUAL TEL 2015 Roxanne Hacker 3208486641 ext. roxin@interstatetelcom.com		ost support to offset access charge reductions	s, and Connect America Phase II
Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <0.30> Contact Email Address - Email Address of person identified in data line <0.30> boxes below to note compliance as a recipient of Incremental Connect America Support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	MILLTOWN MUTUAL TEL 2015 Roxanne Hacker 3208486641 ext. roxin@interstatetelcom.com			s, and Connect America Phase II
Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <0.30> Contact Email Address - Email Address of person identified in data line <0.30> boxes below to note compliance as a recipient of Incremental Connect America Support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	MILLTOWN MUTUAL TEL 2015 Roxanne Hacker 3208486641 ext. roxin@interstatetelcom.com			s, and Connect America Phase II
Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> boxes below to note compliance as a recipient of incremental Connect America Support as set forth in 47 CFR § 54.313(b),(c),(d),(e) contact Name - Person USAC should be a set of this person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Telephone Number - Number of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> contact Email Address - Email Add	Roxanne Hacker 3208486641 ext. roxib@interstatetelcom.com ica Phase I support, frozen High Cos			s, and Connect America Phase II
Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Downson identified in	3208486641 ext. roxih@interstatetelcom.com care and a second seco			s, and Connect America Phase II
contact Email Address - Email Address of person identified in data line <030> boxes below to note compliance as a recipient of incremental Connect America support as set forth in 47 CFR § 54.313(b),(c),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(e),(e),(e),(e),(e),(e),(e),(e),(e	roxinginterstatetelcom.com			s, and Connect America Phase II
boxes below to note compliance as a recipient of Incremental Connect American Support as set forth in 47 CFR § 54.313(b),(c),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(d),(e),(e),(e),(e),(e),(e),(e),(e),(e),(e	ica Phase I support, frozen High Cos			s, and Connect America Phase II
support as set forth in 47 CFR § 54.313(b),(c),(d),(e)				s, and Connect America Phase II
· ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^ ^				
2nd Year Certification (47 CFR § 54.313(b)(1))		Ī		
3rd Year Certification (47 CFR § 54.313(b)(2))		1		
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			_	
2013 Frozen Support Certification		1		
200명 : 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Į	_	
[1] [2] [2] [2] [3] [3] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4		Į	_	
2016 and future Frozen Support Certification		I	D1	
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		6-		
Certification Support Used to Build Broadband		I		
가격하는 얼마나는 이 사용을 하는 살이 사용을 하면 하는 사람들이 없었다. 아는 하게 무슨 사람들이 살아 보는 사람들이 살아가는 사람들이 살아가 되었다.		1		
사용하다 ⁴ 하다 하나 한 하다 하는 것이다. 다른 전략 하는 것이 하나 되어 있었습니다.		ł	┩	
		ł		
Interim Progress Certification				
pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, name	es, and I		
Interim Progress Community Anchor Institutions				
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	2nd Year Certification {47 CFR § 54.313(b)(1)} 3rd Year Certification {47 CFR § 54.313(b)(2)} Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, name addresses of community anchor institutions to which began providing access to broadband service is preceding calendar year.	2nd Year Certification {47 CFR § 54.313(b)(1)} 3rd Year Certification {47 CFR § 54.313(b)(2)} Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 2016 and future Frozen Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. Interim Progress Community Anchor Institutions	2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

S. SERVICE	te Of Return Carrier Additional Documentation		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330910	
<015>	Study Area Name	MILLTOWN MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	3208486641 ext. roxib@interstatetelcom.com	
CHECK th	ne boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th	CANCEL CONTRACTOR OF THE CONTR	
(3010)	Progress Report on 5 Year Plan Milestone Certification [47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Inform	ation
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	3012 contains the required information pursuant to	
(3012)	Community Anchor Institutions {47 CFR § 54.313{f}{1}{iii}}		
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	38
Please o	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	ns 🗀
3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co	ash Flows	
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
	Borrowers,		
3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024) (3025)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	ish Flows 330910WI3000Milltown.pdf]
(3026)	Attach the worksheet listing required information		

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330910
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<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the Information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §5 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

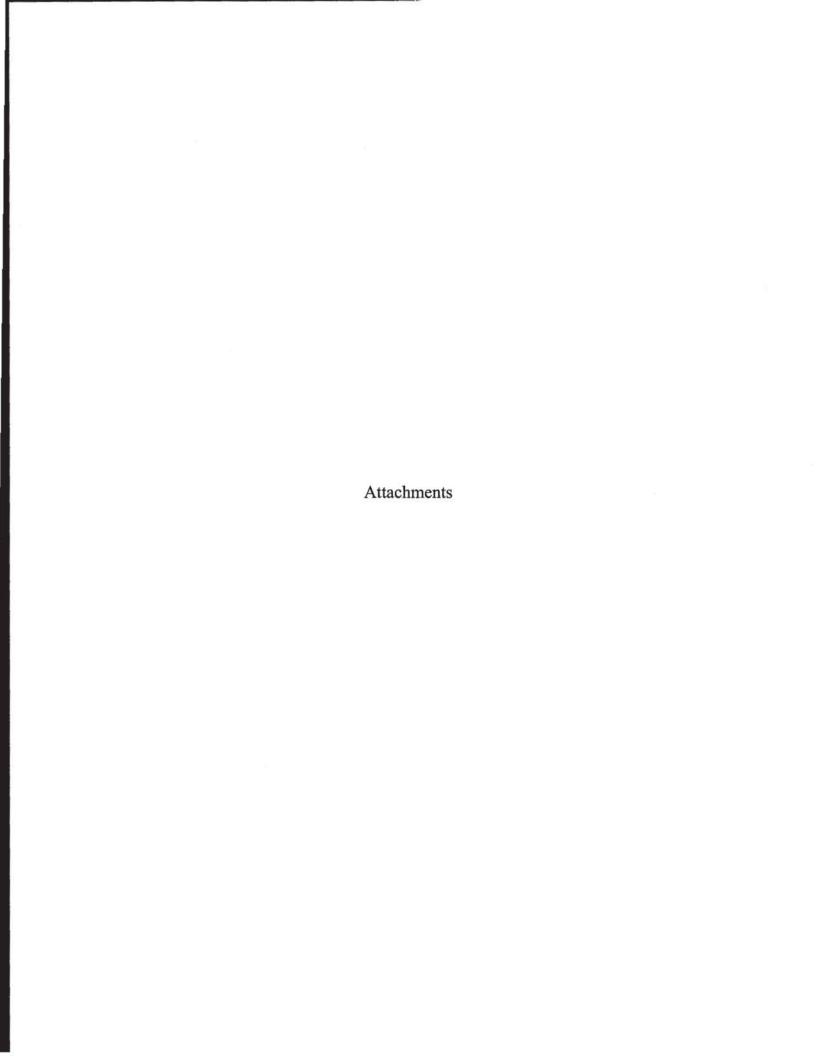
Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Con July 2013	crol No. 3060-0819
<010>	Study Area Code	330910	
<015>	Study Area Name	MILLTOWN MUTUAL TEL	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Number - Number of person Identified in data line <030>	3208486641 ext.	
<039>	Contact Fmail Address - Email Address of person identified in data line <030>	roxib@interstatetelcom.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) ITCI is authorized to submit the information reported on behalf of the reporting carrier. Iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.						
Name of Authorized Agent: ITCI						
Name of Reporting Carrier: MILLTOWN MUTUAL TEL						
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2014					
Printed name of Authorized Officer: John Klatt						
Title or position of Authorized Officer: President/ CEO						
Telephone number of Authorized Officer: 7158252171 ext.						
Study Area Code of Reporting Carrier: 330910	Filing Due Date for this form: 07/01/2014					

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI	Recipients on Behalf of Reporting Carrier
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the I	지 :
Name of Reporting Carrier: MILLTOWN MUTUAL TEL	
Name of Authorized Agent or Employee of Agent: ITCI	
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/23/2014
rinted name of Authorized Agent or Employee of Agent: Roxi Hacker	
itle or position of Authorized Agent or Employee of Agent Regulatory Consultant	
elephone number of Authorized Agent or Employee of Agent: 3208486641 ext.	
itudy Area Code of Reporting Carrier: 330910 Filing Due Date for this form:	07/01/2014



REDACTED - FOR PUBLIC INSPECTION

REDACTED:

Lakeland Communications Group, LLC - Milltown
Five Year Quality of Service Plan
2015-2019

SAC: 330910 State: Wisconsin

Milltown Mutual Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by the Wisconsin Public Service Commission (PSC) Chapter 165 Rules, the local services provided by Milltown Mutual Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Wisconsin PSC orders and rules including:

WI Chapter PSC 165 STANDARDS FOR TELECOMMUNICATIONS SERVICE

165.010	General.	165.065	Emergency operation.
165.020	Definitions.	165.066	Protection of utility facilities.
165.031	Retention of records.	165.067	Interference with public service
165.032	Schedules to be filed with the		structures.
	commission.	165.070	Provision for testing.
165.033	Exchange area boundaries.	165.071	Meter and recording equipment test
165.034	Utility accidents and interruptions.		facilities.
165.040	Meter reading records.	165.072	Accuracy requirements.
165.041	Meter reading interval.	165.073	Initial test.
165.042	Billing recording equipment.	165.074	As-found tests.
165.043	Information available to customers.	165.075	Routine tests.
165.050	Customer billing.	165.076	Request tests.
165.051	Deposits.	165.077	Referee tests.
165.052	Disconnection and refusal of service.	165.078	Test records.
165.0525	Deferred payment agreement.	165.082	Traffic and operator rules.
165.053	Customer complaints.	165.083	Answering time objectives.
165.0535	Dispute procedures.	165.084	Dial service objectives.
165.054	Held applications.	165.085	Interoffice trunks.
165.055	Directories.	165.086	Transmission requirements.
165.060	Construction.	165.087	Minimum transmission objectives.
165.061	Maintenance of plant and equipment.	165.088	Public telephone service.
165.062	Line fills.	165.089	Interruptions of service.
165.063	Central office equipment.	165.090	Protective measures.
165.064	Interconnection service standards.	165.091	Safety program.

SAC: 330910 State: Wisconsin

Milltown Mutual Telephone Company

Form 481 Line No: 610 Description of Functionality in Emergency Situations

Milltown Mutual Telephone Company pursuant to Wisconsin Public Service Commission rule "165.065 Emergency Operation" has:

- Established reasonable provisions to meet emergencies resulting from national security requirements, failures of lighting or power service, sudden and prolonged increases in traffic, illness or personnel, or from fire, storm, or similar emergencies. These provisions meet or exceed the rule requirement to provide:
 - o Back up battery service in each central office.
 - Mobile power units that can be delivered on short notice and can be readily connected in offices without installed emergency power facilities.
- Informed employees as to procedures to be followed in the event of an emergency in order to
 prevent or mitigate interruption or impairment of telecommunications service, including
 rerouting of traffic around damaged facilities and the deployment of emergency power.

(700)	Price Offerings	including V	oice	Rate	Data
Data	Collection Form				

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330910
<015>	Study Area Name	MILLTOWN MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208496641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

State	Exchange (ILEC) 715-857 Fox Creek	SAC (CETC)	Rate Type	 Residential Local Service Rate	State Subscriber Line Charge	 State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
WI			FR	13.72	0.0	0.45	0.0	14.17
WI	715-825 Milltown		FR	13.72	0.0	0.45	0.0	14.17
							Win and the second seco	
	~							

Study Area Code	330910
Study Area Name	MILLTOWN MUTUAL TEL
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
WI	715-857 Fox Creek	49.99	0.0	49.99	4.0	1.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	59.99	0.0	59.99	5.0	1.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	59.99	0.0	59.99	5.0	2.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	69.99	0.0	69.99	5.0	3.0	0.0	Other, Unlimited Data - Usage Al n/a
WI	715-857 Fox Creek	89.99	0.0	89.99	5.0	5.0	0.0	Other, Unlimited Data - Usage Al n/a
WI	715-857 Fox Creek	69.99	0.0	69.99	10.0	1.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	79.99	0.0	79.99	10.0	2.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	109.99	0.0	109.99	10.0	5.0	0.0	Other, Unlimited Data - Umage Al
MI	715-857 Fox Creek	325.0	0.0	325.0	10.0	10.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	79.99	0.0	79.99	15.0	1.0	0.0	Other, Unlimited Data - Usage Ali
MI	715-857 Fox Creek	89.99	0.0	89.99	15.0	2.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	99.99	0.0	99.99	15.0	3.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	119.99	0.0	119.99	15.0	5.0	0.0	Other, Unlimited Data - Usage All
WI	715-857 Fox Creek	89.99	0.0	89.99	20.0	1.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	99.99	0.0	99.99	20.0	2.0	0.0	Other, Unlimited Data - Usage Al
WI	715-857 Fox Creek	109.99	0.0	109.99	20.0	3.0	0.0	Other, Unlimited Data - Usage All
WI	715-857 Fox Creek	129.99	0.0	129.99	20.0	5.0	0.0	Other, Unlimited Data - Usage All
WI	715-857 Fox Creek	600.0	0.0	600.0	20.0	20.0	0.0	Other, Unlimited Data - Usage All
WI	715-857 Fox Creek	119.99	0.0	119.99	35.0	1.0	0.0	Other, Unlimited Data - Usage Ali
WI	715-857 Fox Creek	618.87	0.0	618.87	40.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	49.99	0.0	49.99	4.0	1.0	0.0	Other, Unlimited Data - Usage All

<010>	Study Area Code	330910
<015>	Study Area Name	MILLTOWN MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxanne Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> / <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
WI	715-825 Milltown	59.99	0.0	59.99	5.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	59.99	0.0	59.99	5.0	2.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	69.99	0.0	69.99	5.0	3.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	89.99	0.0	89.99	5.0	5.0	0.0	Other, Unlimited Data - Usage Al. n/a
WI	715-825 Milltown	69.99	0.0	69.99	10.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	79.99	0.0	79.99	10.0	2.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	109.99	0.0	109.99	10.0	5.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	325.0	0.0	325.0	10.0	10.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	79.99	0.0	79.99	15.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	89.99	0.0	89.99	15.0	2.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	99.99	0.0	99.99	15.0	3.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	119.99	0.0	119.99	15.0	5.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	89.99	0.0	89.99	20.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	99.99	0.0	99.99	20.0	2.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	109.99	0.0	109.99	20.0	3.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	129.99	0.0	129.99	20.0	5.0	0.0	Other, Unlimited Data - Usage Allo
WI	715-825 Milltown	600.0	0.0	600.0	20.0	20.0	0.0	Other, Unlimited Data - Usage All
wi	715-825 Milltown	119.99	0.0	119.99	35.0	1.0	0.0	Other, Unlimited Data - Usage All
WI	715-825 Milltown	618.87	0.0	618.87	40.0	1.0	0.0	Other, Unlimited Data - Usage All
				111213				
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		330910	
<015>	Study Area Name		MILLTOWN MUTUAL TEL	
<020>	Program Year		2015	
<030>	Contact Name - Person U	USAC should contact regarding this data	Roxanne Hacker	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<810>	Reporting Carrier	Milltown Mutual Telephone Company		
<811>	Holding Company	Lakeland Communications, Inc.		
<812>	Operating Company	Lakeland Communications Group, LLC		

<813>	<a2> ···</a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Luck Telephone Company	330902	Lakeland Communications Group, LLC
Lakeland Telecom, Inc.	330769	Lakeland Communications Group, LLC
***************************************		PARK CONFIDENCE OF THE
		- XXX-WYT

Milltown Mutual Telephone Company sent out a correspondence letter based on the FCC's Reform Order obligations to the tribal government in the area we serve, that letter is attached. The letter was addressed to contacts as provided by the National Congress of American Indian's Tribal Directory. Milltown Mutual did not receive any response from the St Croix Tribe in our area.

Tribal Engagement - for ETCs that serve Tribal Lands

Obligations in the FCC's USF/ICC Reform Order

Requirements:

- 1. Needs Assessment and Deployment Planning- focus on Tribal anchor institutions
 - a. <u>Tribe responsibility</u>: Assessment of Tribes communication needs-specific communication goals, needs, priorities and uses. Identify community or anchor institutions that are central to deployment and consider economic factors/opportunities that would make a business case for deployment.
 - ETC responsibility: Articulate deployment priorities, process to determine these
 priorities and initial plans for deployment on Tribal lands, including timelines and
 prioritizing factors.
- 2. Feasibility and sustainability planning
 - a. Tribal government leaders and providers should be able to coordinate the feasibility and sustainability planning, by discussing specific challenges (rugged/remote terrain, poverty levels, sustainability) and additional resources that may be available to the tribal land (government programs that support infrastructure deployment or other business ventures).
- 3. Marketing services (in culturally sensitive manner)
 - a. Providers must report on their efforts to ensure that services on Tribal lands are marketed in a way that relates to the community, resonates with the consumers and stimulates adoption.
- Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes
 - a. Both Tribal governments and providers should discuss the relevant rights of way and other permitting and review processes (including those set forth by the U.S. Department of Interior's Bureau of Indian Affairs (BIA)). Tribal governments should provide a comprehensive list of these processes and providers should provide documentation of all processes with which they currently comply.
- 5. Compliance with Tribal business and licensing requirements
 - Tribal governments should provide a comprehensive list of all requirements applicable to the provision of communications services.
 - ETCs should provide current evidence of compliance with any Tribal business practice license, if any.



825 Innovation Avenue, P.O. Box 40 Militown, Wisconsin 54858-0040 Tel. 715.825.2171 www.lakeland.ws

December 10, 2013

St Croix Tribal Center Stuart Bearheart 24663 Angeline Avenue Webster, WI 54893

Re: FCC Order 11-161, DA 12-1165 Tribal Land Engagement.

Dear Stuart;

Lakeland Communications Group serves St Croix Tribal area with phone and internet service. I am writing you today to initiate conversation with your Tribal government and leaders to discuss any and all options to better serve your lands with high speed technology. Specifically, I would like to discuss your specific communications goals, needs and priorities. We offer voice and High speed broadband services to your area today, and would like to initiate a conversation to see if there is anything we can do to assist you with further needs.

Please contact me at your convenience:

John K. Klatt Lakeland Communications PO Box 40 Milltown, WI 54858 715-825-2171 jkklatt@lakeland.ws

Sincerely

John K. Klatt

President/CEO

LINE 1010 - VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by the Lakeland Communications Group, LLC - Milltown, the single-line residential local rate, including any mandatory extended area service charge, is \$13.72. When the federal SLC (\$6.50) and the other state fees are included, the rate becomes \$21.07. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.